



Dear Member

According to the Administrator, although you may have submitted a hardcopy beneficiary nomination form, **NO beneficiary nomination information is currently maintained on file for you via Secure Services.**

It is important to ensure that this information is always kept up to date so that your loved ones do not experience any delays in the claim's payment process. We encourage you to please complete your beneficiary details on Secure Services.

- Log onto [Secure Services](#) today and follow these [easy steps](#).
- If you have forgotten your username and password, [click here](#)

Contact the **Self Service Helpdesk** on **0860 60 65 000** if you need assistance.

LUCKY DRAW COMPETITION!

If you logged onto Secure Services and completed your beneficiary nomination information between **2 November and 18 December 2020**, you'll **automatically be entered into a lucky draw to win 1 of 10 R1000 Takealot vouchers!** [T&Cs](#) apply

Stay safe!

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