



YOUR VOICE WAS HEARD

In September last year we gave you the opportunity to be heard, by sharing your experiences, your current needs, and expectations of your retirement fund by participating in the **Voice of the Member™ Survey**. We received **1 447 responses**, representing a cross section of the membership by age, gender, income marital status and geography.

Thank you to all who took the time to complete survey – your participation has helped us to appropriately focus on the areas identified as key in driving engagement with the Fund and its offering.

The survey revealed the following member needs, and given our current environment it was not unexpected:

- Assistance with budgeting and package structuring, reflecting high levels of financial stress and general indebtedness amongst members
- Education and training in respect of estate planning, investment and retirement, as well as of the tax consequences of decisions taken in respect of risk benefits and retirement savings.
- Support for further education and skills development.
- Wider access to information in respect of the pension backed home loan facility
- Higher levels of funeral cover
- Disability cover, although this benefit is provided outside the Fund, members regard this as an extremely valuable benefit
- Introduction of a core level of critical illness cover **(note that OMEGS does not currently offer critical illness cover as a benefit).**

OMEGS and your Employer are in the process of implementing an action plan to address the needs identified and to provide you with the tools you need. We ask that you please take the time to read future communication from both your retirement fund, OMEGS as well as E-flashes from your employer.

If you missed the opportunity to engage with the Fund, you can still contact us if you feel we have overlooked an important area.

Please email: **OldMutualEmployeeGroupinSuperFund@oldmutual.com**

Benjamin Franklin said, "An investment in knowledge pays the best interest", so invest in educating yourself to make informed decisions and elevate your life.

Scan the QR code with your phone.



OR

Save the Old Mutual WhatsApp number below to your phone as a contact.

0860 933 333

Then simply type the word 'Hi' in WhatsApp and choose your menu item. Feel free to browse around, but be sure to have a look at menu item 4 to get your fund benefit information. To return to the main menu, simply type "retire".

Stay safe and healthy!

OLDMUTUAL

DO GREAT THINGS EVERY DAY

Old Mutual Life Assurance Company (SA) Limited is a licensed FSP and Life Insurer.