



OLD MUTUAL

EMPLOYEE GROUP IN SUPERFUND



Dear Member,

You would have recently received your 2022 OMEGS Member Benefit Statement in your Inbox and would have tried to open it. We are aware that there are some Members who have been struggling to do this. When preparing the distribution of the Statements, a small number of Members didn't receive their correct attachment.

What is important is that Statements are encrypted so you would not have been able to open the Statement without the correct password. Please can you delete the email and the Statement you received. We are urgently preparing to send you a new email with your Statement and this will reach you shortly. We are so sorry for what has happened here and for any frustration that we may have caused you. We are taking this very seriously and are working through the process to understand how this happened so we can improve.

If you have any questions that you need help with, please contact us, SuperFund, on 0860 20 30 40.

Kind Regards

Karen Quinlan
Independent Executive Officer

OLDMUTUAL

DO GREAT THINGS EVERY DAY

Old Mutual Life Assurance Company (SA) Limited is a licensed FSP and Life Insurer.