How to log a case?

WORKDAY HELP

—

Menu

Apps   Shortcuts

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Help

Benefits

Help Center

Find Answers

Absence, Leave & Time Off (1)
Culture (3)
Diversity & Inclusion (2)
Employee Relations (8)
Hire & Onboarding (2)
Learning (4)
Off Boarding, Exits & Terminations (3)
Org: Updates & Hierarchy (1)
Remuneration (1)
Shares (1)
Talent, Goal Setting & Performance (7)
Travel & Expense (2)
Wellness (1)
Workday: Security & System (2)
Worker Documents (3)

Parental Leave
To ensure that our Mutualites understand their eligibility for Parental leave, view our Parental Leave Policy below: Parental Le...

Recent Cases

No Recent Case To Show

View My Cases

STILL NEED HELP?
Create a case to get support from a specialist.

Create Case

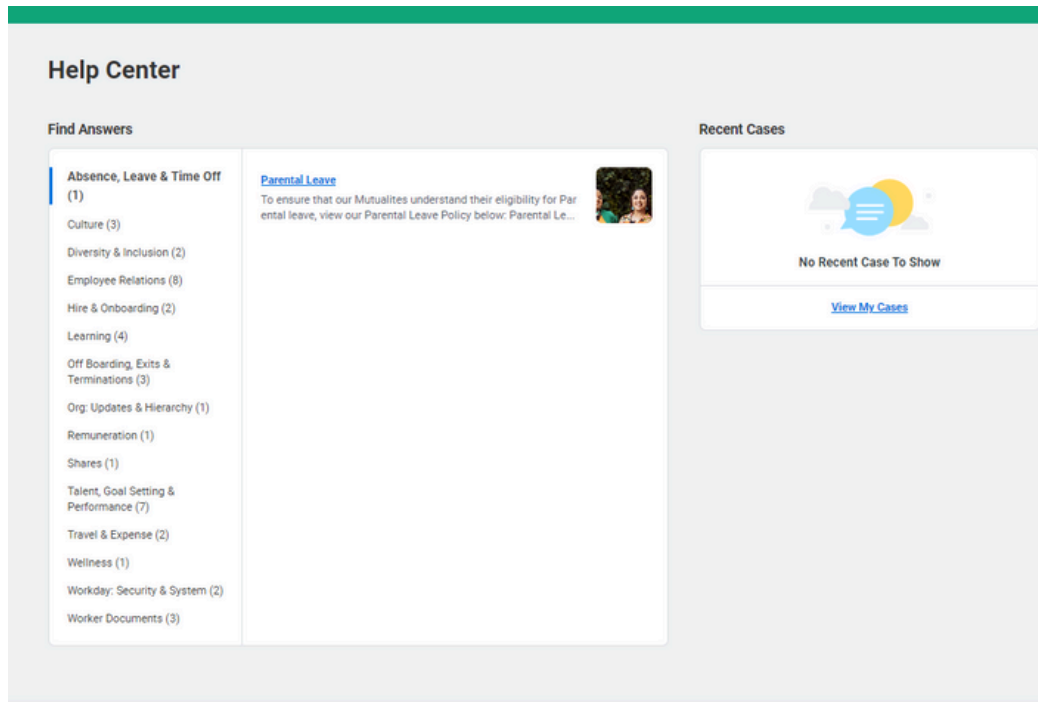CLICK ON **"HELP"** IN THE MENU BAR

ONCE YOU HAVE CLICKED ON THE "HELP" BUTTON THE KNOWLEDGE ARTICLES WILL APPEAR ON THE SCREEN, PROVIDING YOU WITH ADDITIONAL INFORMATION RELATED TO YOUR QUERY
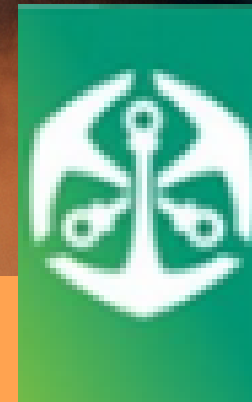
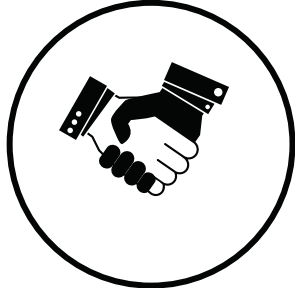SHOULD THE KNOWLEDGE ARTICLES NOT PROVIDE ALL THE INFORMATION REQUIRED, PLEASE CREATE A CASE

TYPE IN THE NAME ABOUT/FOR WHO THE CASE IS CREATED

SELECT THE RELEVANT CASE TYPE

PROVIDE A DETAILED DESCRIPTION OF THE ASSISTANCE NEEDED AND CLICK ON "CREATE CASE"

Help Center > Create Case

Create Case

Create For *

Charleen Hiebner   ✕

This person will get all notifications about this case

Create About

Search name

This person won't get any notifications about this case

Case Type *

Worker Documents   ✕

This helps us route your case

Case Title *

Worker documents required

Detailed Description

Good day

Kindly advise why I am unable to access my pay slip?

📎

Create Case

Suggested Resources

Article
A Simple Way to Find Your Tax Documents
Discover Your Tax Documents with Ease! Follow the steps ...

Article
As simple as 1, 2 ,3 !
Are you looking for your payslip? Have a look at the ...

Article
Performance & Employee Development 360 Feedback
Purpose: To clarify the value of obtaining 360-feedback as part of employee development a...

Article
A Quick Guide to Reference Letters
To ensure that you can find your reference letters quick ...